

The Sliding Door Company provides a virtually maintenance-free system. We encourage you to follow these special cleaning instructions to ensure your doors continue to operate smoothly for years to come.

Industry Recommended Cleaning process for all Glass types:

(Exception frosted glass – see below for special instructions)

- Clean glass with a glass cleaner (i.e. Windex). Apply using soft clean cloth. Perform monthly or as needed.

For Frosted Glass:

- Exercise special care when cleaning the back side (etched) of frosted glass. Use a soft, lint free, sham or micro-fiber cloth (avoid using materials or t-shirts which are color dyed). Use a mild liquid detergent (dye free) dissolved in warm water (do NOT use a glass cleaner) and gently wipe glass in side-to-side or up-down motions (do not scrub or scour glass).
- Do not allow splashed liquids or materials to dry on the glass surface and avoid food, hair dyes, lotions, oils and other items from contacting the frosted side. These items may stain the frosted side of the glass and become difficult to remove if left on for too long and not cleaned properly.
- For any type of stain or marking on the etched/frosted side of glass which cannot be removed by the typical cleaning methods mentioned above, a dye free mild acetone (i.e. Nail polish remover) can be applied. Gently wipe the glass; do not scrub or scrape.

Door Frames + Upper Tracks:

Clean frames with mild liquid detergent dissolved in warm water. Apply using a soft clean cloth. Rinse thoroughly with clean water. Perform monthly or as needed.

- Do not use abrasive or petro chemical solutions on aluminum. Sharp cleaning tools such as razors, knives, sandpaper or steel wool will cause damage to the door finish.

Bottom Tracks:

Bottom tracks of doors should be swept clean of dust, debris and or dirt regularly. Avoid spraying lubricant on track as it will later collect dirt, dust and debris, which can affect the smooth performance of your doors.

(Bottom track cleaning steps continued on next page)

Bottom track cleaning steps:

1. Open the sliding door so that you can easily access to the sliding track.
2. Use a vacuum cleaner, compressed air duster or toothbrush to remove/absorb as much debris, dirt, and deposits as possible.
3. If it is hard to remove the deposits then you may need to remove the doors from the frame using a screw-driver. Remove one door at a time.
4. Afterward, use liquid soap on a terry cloth rag wrapped around the tip of a screwdriver and rub the padded tip along the track to remove any grease and dust deposits from the track. This step should be followed by cleaning the track with a dry cloth to ensure all water deposits are wiped dry.
5. Put the doors back in its place.

General Notes:

Please note: Before attempting to remove the panels from the bottom track, refer to and read the instructions carefully.

If your doors are still not sliding smoothly, inspect the bottom track for deformations. If any are present you may need to repair or replace the tracks as needed.

The Sliding Door Company's products (i.e. wheels, tracks, etc.) are unique to itself. Replacement parts may not be found at a home improvement center. You will need to contact The Sliding Door Company to order replacement parts.

While doing any other type of maintenance, remodels, or repairs near or around the doors, do NOT lean tools or materials on the glass and cover the tracks/panels if possible.